

SERVICE DESCRIPTION
Attachment to the Service Agreement
GARTNER FOR IT LEADERS ADVISOR

Gartner for IT Leaders Advisor (the “Service”) provides clients with access to research and advice about information technology and the functional responsibilities of specific IT roles as well as the option of inquiry with Gartner Analysts.

DELIVERABLES

Each user designated by Client (“Licensed User”) receives the following Deliverables:

- Gartner Core IT Research
- Role-Specific IT Research
- Benchmarking Analytics IT Key Metrics Data
- Diagnostic Tools, Templates, and Case Studies
- Selected Vendor Reports
- Weekly Picks & News Analysis
- Webinars featuring Gartner Analysts
- Peer Networking
- Talking Technology Series
- Analyst Inquiry
- Summit Event Ticket

ADDITIONAL TERMS & CONDITIONS

The Licensed User may, on an occasional and infrequent basis, forward copies of individual research documents, not to exceed ten (10) separate documents per Licensed User per contract year, to specific individuals within the Client organization, provided that such forwarding may not be done in a manner that has the intent or effect of avoiding the purchase of additional User licenses.

The Summit Event Ticket provides admission to one (1) Gartner Summit Conference. In addition, a Summit Ticket may be used to register for a Catalyst Event. Tickets are transferable within the Client organization but may not be transferred to another company. A Ticket may not be used for attendance at a Supply Chain Executive Conference, Gartner Seminars or Gartner CIO Leadership Forum.

Your purchase and use of a Ticket(s) is subject to and governed by the online registration terms and conditions at <http://www.gartner.com/technology/about/policies/events-terms.jsp>.

Unless otherwise stated above, use of this Service is governed by the Usage Guidelines for Gartner Services which are accessible on the Policies section of gartner.com.